

ANTI-CORRUPTION

True is committed to combating corruption in all its forms. The Company's Code of Conduct also includes Anti-Corruption Measures and is disclosed on the Company's website. True constantly supports governmental and civil activities and requires employees to engage with the Company in order to become a corruption-free organization (as embodied in True's core value "C-Credible") by constantly adhering to and supporting the anti-corruption policies.

Compliance with business ethics and anti-corruption is at the heart of our business, which is reflected in our approach to and engagement with customers, employees and partners. All employees are required to strictly comply with our Business Code of Conduct, which includes guidelines for prevention of corruption. All board members, executives, employees and partners are required to conduct business with transparency and trustworthiness especially under current conditions which calls for high transparency.

True's anti-corruption policies and intention to support government agencies in their anti-corruption campaigns are disclosed publicly. Moreover, the Company announced its commitment to take part in the public sector's united front in countering corruption with its strong intention to strictly comply with Thailand's anti-corruption legislations. True's anti-corruption measures have been formulated in writing to serve as a clear principle in businesses operations in order to lay ground to sustainable organizational and national development.

True creates and maintains a corporate culture that is totally against all forms of corruption. Thus, the Company itself, its subsidiaries and affiliates, directors, management and all employees are prohibited from engaging or being involved in any form of corruption – either directly or indirectly, and are accountable for strictly complying with the Company's anti-corruption principles, which forbid bestowing/receiving bribes in all business operations. Moreover, it is also required that the Company contact and deal with government agencies with transparency and integrity as stipulated by the law.



True Group was certified as a member of Thailand's Private Sector Collective Action Coalition Against Corruption (CAC) reflecting its commitment to anti-corruption which is in accordance with its business operations based on corporate governance, transparency, and traceability. This certification is regarded as an indication of best practices for society, and is in line with the Company's corporate sustainable development goals. The certificate issued in 2017 is valid for 3 years.